



1. VIP Line services include:
 - a) a dedicated access road leading directly to the VIP Line Lounges;
 - b) prompt and discreet passport control, check-in, customs clearance and security screening in accordance with effective regulations;
 - c) individual assistance of a VIP Line Lounge steward;
 - d) snack (cold snacks, hot dishes, alcoholic and non-alcoholic beverages);
 - e) access to newspapers and magazines;
 - f) Internet access through desktop computers and free Wi-Fi network;
 - g) for departing passengers – limo ride directly to the plane shortly before the planned departure;
 - h) for arriving passengers – limo ride directly from the plane and delivery of baggage to the Passenger's car;
 - i) possibility to use the driveway in front of the entry to the VIP Line Zone at Warsaw Chopin Airport by vehicles of delegation, for which a relevant notification has been submitted, for dropping off and/or picking up members of the delegation and their luggage;
 - j) possibility to use P1 or P2 car park (located in front of Terminal A) free of charge for 48 hours. Each subsequent day of parking is payable as per the valid car park price list;¹
 - k) only VIP card holders can use a VIP car park².

2. Additionally, the following services can be provided by the VIP Lounge staff upon request:
 - a) booking a hotel;
 - b) calling a taxi;
 - c) assistance in obtaining flight, bus or train service information;
 - d) hosting a mini-conference and business meetings with snacks provided as offered in the VIP Line zone.
 - e) lease of a Lounge (President room or a sectioned part of the Senator room) as per the valid Price list.

¹ Available only to Passengers using the VIP lounges before departure and after arrival.

² PPL is not liable for damage to or destruction of vehicle.



WARSAW
CHOPIN
AIRPORT

SCOPE OF SERVICES OFFERED IN THE WARSAW CHOPIN AIRPORT
VIP LINE ZONE
Z01-ZA-VIPLINE-01
