



WARSAW
CHOPIN
AIRPORT

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

I. General information		Contacts
1.	Civil Aviation Authority (CAA) License to perform carriage by air (if applicable) For details visit CAA website: http://www.ulc.gov.pl/en/market-regulation	ul. Marcina Flisa 2 02-247 Warszawa Phone: + 48 22 520 72 00 e-mail: kancelaria@ulc.gov.pl http://www.ulc.gov.pl
2.	ACL International (Airport Coordination Limited) Slot confirmation	ACL International - London Viewpoint 240 London Road Staines TW18 4JT United Kingdom Anna Ostrowska – Coordinator e-mail: poland@acl-international.com Phone:+ 44 208 564 0622 http://www.acl-international.com
3.	Polish Air Navigation Services Agency FIR WARSZAWA airspace	ul. Wieżowa 8 02-147 Warszawa Phone: + 48 22 574 50 00 http://pansa.pl
4.	III Customs Office	Warsaw Airport ul. Żwirki i Wigury 1 00-906 Warszawa Phone: + 48 22 650 34 30 Phone: + 48 22 650 48 93
5.	Warszawa – Okęcie Border Guard Post	ul. 17 Stycznia 45 D 02-146 Warszawa Phone: + 48 22 500 3505 Phone: + 48 22 500 3500 (24 h) e-mail: okecie@strazgraniczna.pl
6.	Border Sanitary and Epidemiological Station in Warsaw Border Sanitary Inspection Post	ul. 17 Stycznia 49 02-146 Warszawa Phone: 22 650 25 33 e-mail: gsse.warszawa@pis.gov.pl http://www.gssewarszawa.pis.gov.pl Passenger Terminal – Warsaw Chopin Airport Phone: + 48 602 220 181 Phone: + 48 22 650 60 60 (24 h)
7.	Veterinary Inspection General Veterinary Inspectorate	ul. Wspólna 30 00-930 Warszawa Phone: 22 623 20 89 e-mail: wet@wetgiw.gov.pl http://www.wetgiw.gov.pl

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

II. Operational conditions and requirements		
1.	<p>Operational messages</p> <p>For each operation the carrier is required to submit MVT, LDM and PTM, BSM, SSM/ASM messages in accordance with IATA standard.</p> <p>To ensure proper aircraft and passenger service and baggage handling the data submitted to airport services must correspond to data submitted by the Flight Schedule Coordinator in the form of SCR messages.</p> <p>All slot changes must be reported to and approved by the Flight Schedule Coordinator.</p>	<p>Airport Operations Bureau Airport Operations Service</p> <p>SITA: WAWBPXH (or, if not possible, e-mail: aproncontrol@polish-airports.com) phone: + 48 22 650 41 12</p>
2.	<p>Information on planned passenger numbers</p> <p>Estimated number of passengers (booking) in a breakdown by service classes should be submitted in the form of SITA messages on the day preceding the operation. The number of allocated check-in stands depends on the number of service classes and number of passengers in each class.</p>	<p>Airport Operations Bureau Airport Operations Service</p> <p>SITA: WAWPBXH (or, if not possible, e-mail: aproncontrol@polish-airports.com) phone: +48 22 650 41 32</p>
3.	<p>Operational documentation (provided on an ongoing basis):</p> <ul style="list-style-type: none"> - number of baggage items, - reason for cancellation of flight(s), - planned daily aircraft utilisation plan for air carriers based at Warsaw Chopin Airport with changes. 	<p>Airport Operations Bureau Airport Operations Service</p> <p>SITA: WAWPBXH (or, if not possible, e-mail: aproncontrol@polish-airports.com)</p>
4.	<p>Allocation of operational resources</p> <p>Check-in stands are allocated depending on the number of service classes (one compartment – one stand per class) and on the number of passengers (90 seconds for one passenger). Ordinarily a check-in stand is allocated from 120 minutes to 30 minutes before STD. Any exceptions must be notified by the carrier and require a separate approval from Warsaw Chopin Airport.</p> <hr style="border-top: 1px dashed black;"/> <p>Aircraft parking stands are allocated according to their size, corresponding to the size of the aircraft. Parking stands equipped with boarding bridges are allocated to all aircraft designed to accommodate them, if available. If the carrier does not plan to use boarding bridges, they should notify the airport operator in advance. Remote parking stands will be then allocated to the carrier's aircraft, if available.</p> <p>In case of aircraft that can be served by two boarding bridges the carrier should specify the number of boarding bridges to be used (1 or 2).</p> <p>Gate (departure lounges) are allocated according to the zone: Schengen or Non-Schengen. The gate opens 30 minutes before the flight's STD.</p>	<p>Airport Operations Bureau Airport Operations Service</p> <p><u>ad-hoc</u> Manager on duty (24 h): Phone: +48 22 650 41 12</p> <p><u>long-term arrangements</u> e-mail: w.krajewski@polish-airports.com phone: +48 22 650 45 93</p> <hr style="border-top: 1px dashed black;"/> <p><u>ad-hoc</u> Manager on duty (24 h): phone: +48 22 650 41 12</p> <p><u>long-term arrangements</u> e-mail: c.jasinski@polish-airports.com phone: +48 22 650 52 45</p>

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

	<p>Baggage chutes are allocated depending on the number of service classes and number of baggage items. Chutes are allocated from 120 minutes to 10 minutes before STD.</p> <p>Arriving baggage conveyors are allocated depending on the number of baggage items.</p>	<p><u>ad-hoc</u> OLB Division employee on duty (24 h): phone: +48 22 650 58 12</p> <p><u>long-term arrangements</u> e-mail: m.kowalska@polish-airports.com phone: +48 22 650 31 95</p>
5.	<p>Boarding pass control</p> <p>All boarding passes, regardless of the form of issuance (ATB, WEB, mobile), must contain data in the form of a bar code, as per IATA Resolution 792. If the carrier prints a bar code in compliance with IATA Resolution 792 format on the booking confirmation, the requirement specified in point 2.7 of the above resolution, ie. coding information about the type of the document, is mandatory.</p>	<p>Airport Security Bureau</p> <p>e-mail: m.skoczylas@polish-airports.com g.bilski@polish-airports.com</p> <p>phone: + 48 22 650 60 15 phone: + 48 22 650 30 11</p>
6.	<p>Access to operational and technical documentation</p> <p>In order to obtain electronic access to, <i>inter alia</i>, the Rules of Use of Warsaw Chopin Airport, other manuals, procedures and rules governing the operation of carriers at Warsaw Chopin Airport, the carrier is required to provide current contact details to the person responsible for receipt of documents (full name, position, phone and work e-mail). Obtaining electronic access to Warsaw Chopin Airport operational and technical documentation is tantamount to accepting the terms and conditions contained in the documents.</p>	<p>Sales Bureau Aeronautical Services Sales Division e-mail: aerosales.policy@polish-airports.com</p>

II. Technical and IT requirements

1.	<p>Passenger check-in system (DCS) – CUPPS & CUSS Platform</p> <p>Passenger check-in must be carried out using the airport passenger check-in CUPPS & CUSS Platform. The carrier using CUPPS & CUSS Platform may check-in passengers in own DCS system (requiring a contract with Warsaw Chopin Airport), or in a system used by a ground handling agent.</p> <p>General requirements for launching and use of the carrier's DCS:</p> <ol style="list-style-type: none"> a) Submitting a request for access to the platform to the IT and IT Safety Bureau, b) Certification (if not certified) of specialist software (Terminal Emulator – TE) by the platform supplier (SITA), c) Ensuring a WAN-type line between the platform's server room at Warsaw Chopin Airport and DCS Host, d) Providing the IT Service with data enabling proper configuration and addressing the carrier's DCS on the host at Warsaw Chopin Airport, e) The carrier must provide the platform supplier (SITA) with the TE (Terminal Emulator) application for its DCS in order for it to be installed on the platform. f) Conducting a trial check-in consisting in generating a test flight and checking in baggage with tags and sending 	<p>IT and IT Safety Bureau</p> <p>e-mail: cupps@polish-airports.com phone: + 48 22 650 12 75</p>
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**CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM
WARSAW CHOPIN AIRPORT**

	<p>BSMs to the BHS address. The BHS address should be determined at least 2 weeks in advance by submitting a query to: cupps@polish-airports.com.</p> <p><u>Signing a contract is required.</u></p>	<p>Sales Bureau Aeronautical Services Sales Division e-mail: aerosales.policy@polish-airports.com phone: + 48 22 650 13 16 phone: + 48 22 650 10 72</p>
<p>2.</p>	<p>Self-service check-in via CUSS kiosks</p> <p>Self-service check-in via Common Use Self Service (CUSS) kiosks is available.</p> <p>General requirements for using CUSS kiosks:</p> <ol style="list-style-type: none"> a) a self check-in application interoperating with the DCS, b) submitting a request for using CUSS kiosks to the IT Service, c) certification (if not certified) of specialist software by the platform provider (SITA). 	<p>IT and IT Safety Bureau</p> <p>e-mail: cupps@polish-airports.com phone: + 48 22 650 12 75</p>
<p>3.</p>	<p>Baggage sorting system</p> <p>Passenger and baggage check-in must be conducted via airport check-in CUPPS & CUSS Platform using automated check-in systems compatible with WAW/BHS (Baggage Handling System). The carrier may check-in passengers and baggage through own DCS system (requiring a contract with Warsaw Chopin Airport), or through a system used by a ground handling agent.</p> <p>General conditions of proper sorting of baggage in the BHS:</p> <ol style="list-style-type: none"> a) Information on check-in and passenger-baggage reconciliation – data should be transferred, in the form of BSMs, from air carriers’ or ground handling agents’ DCSs to the BagStage system, <u>Note:</u> the BHS address should be determined at least 2 weeks in advance by submitting a query to: cupps@polish-airports.com. b) At baggage check-in a BSM message for each checked baggage should be generated and transferred to the BHS. In the message, minimum the following fields must be filled in: (.N ; .F ; .O), c) The below configuration details of the BHS should be submitted to the Technical Bureau 3 days prior to the launching of operations: <ul style="list-style-type: none"> - full name of the carrier, - the carrier’s ICAO code, - the carrier’s IATA code, - BTIC – Baggage Tag Issuer Code, - name of ground handling agent, d) A configuration test should be conducted 3 working days before the planned commencement of check-in. 	<p>Technical Bureau</p> <p>e-mail: bhsadmin@polish-airports.com phone: + 48 22 650 31 63</p>

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

<p>4.</p>	<p>Logo displayed for operational purposes</p> <p>If requested, the carrier's logotype can be presented free-of-charge on FIDS (Flight Information Display System) monitors i.e. check-in/gate stands, arrivals/departures board, baggage reclaim belts etc.</p> <p>Requirements:</p> <ul style="list-style-type: none"> a) File format: .jpeg, .gif or .png, a) Full-screen logos displaying information above CKI stands, containing airline logo along with additional information eg. about business/economy class or any other fixed special information (non-commercial) with the following resolutions: 1920x1060 pix, b) Standard logos (only airline's logotype) displayed on FIDS monitors along with information about the flight are as a rule displayed above CKI, provided that the airline does not express its wish to display full-screen masks there. Logos are also displayed at other Terminal locations, eg. at gates, above conveyor belts, with the following resolutions: 1920x500 pix, 1368x350 pix, 429x121 pix, 115x47, 115x32 pix. 	<p>IT and IT Safety Bureau</p> <p>e-mail: adminFIS@polish-airports.com phone: + 48 605 783 527</p>
<p>5.</p>	<p>Logo and contact details on Warsaw Chopin Airport's web site and flight schedule</p> <p>The carrier is required to submit to the Public Relations Division their logo, phone number, website address and e-mail for passenger contact (if available). Change of this data require an update.</p> <p>Information about the carrier's seasonal flight schedule to/from Chopin Airport should be submitted. Temporary or permanent changes in the valid seasonal flight schedule must be notified. This does not apply to one-off/random changes.</p> <p>Information concerning seasonal flight schedule:</p> <ul style="list-style-type: none"> a) flight number (arrival/departure) b) time of take-off from Chopin Airport (UTC) c) time of arrival at Chopin Airport (UTC) d) day of operating to/from Chopin Airport e) types of aircraft used for operations f) number of seats in given type of aircraft g) destination airport code (IATA code) h) dates of launch and end of service <p>Requirements: providing a .jpeg file in resolution of not less than 400 pix wide (preferred aspect ratio 2:1) and contact details for passengers.</p>	<p>Marketing and PR Bureau Public Relations Division</p> <p>e-mail: d.klosinski@polish-airports.com phone: + 48 22 650 30 98</p>
<p>6.</p>	<p>Access to the Flight Information System (FIS)</p> <p>Access to flight information, updated on an ongoing basis, is provided on request. The charges are collected in accordance with the "Tariff of Infrastructure Charges at Warsaw Chopin Airport" available at Warsaw Chopin Airport's website: http://www.lotnisko-chopina.pl/en/charges.html#tab97</p> <p><u>Signing a contract is required</u></p>	<p>IT and IT Safety Bureau (with respect to provision of equipment and agreeing technical conditions)</p> <p>e-mail: adminFIS@polish-airports.com phone: + 48 605 783 527</p> <p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.policy@polish-airports.com tel: +48 22 650 23 59</p>

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

7.	<p>Using mobile radio communications (trunking system)</p> <p>Mobile radio communications (trunking system) is available at Warsaw Chopin Airport. The charges depend on the type and number of items of equipment used by the customer and are collected in accordance with the "Tariff of Infrastructure Charges at Warsaw Chopin Airport" available at Warsaw Chopin Airport's website: http://www.lotnisko-chopina.pl/en/charges.html#tab97</p> <p><u>Signing a contract is required.</u></p>	<p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.policy@polish-airports.com phone: + 48 22 650 23 59</p>
8.	<p>Telecommunication services</p> <p>Chopin Airport offers telecommunication services (line lease, landline). Prior to provision of service/signing of a contract the operator checks whether the service can be provided at a given location. Charges for the provision of a given service are specified in the valid telecommunication services price list, available at request.</p> <p><u>Signing a contract is required.</u></p>	<p>Sales Bureau Non-Aeronautical Services Sales Division</p> <p>e-mail: terminal@polish-airports.com</p>

III. Safety requirements

1.	<p>CMC/CIC crew member identification cards</p> <p>Templates of CMC/CIC crew member identification card should be submitted to the Security Bureau 3 days before the launching of operations at Warsaw Chopin Airport.</p>	<p>Airport Security Bureau</p> <p>e-mail: crewid@polish-airports.com</p>
2.	<p>Contact details for person responsible for safety/security</p> <p>Phone and address details for the airline and contact details for the Station Manager or a person responsible for security and safety should be submitted to the Security Bureau.</p>	<p>Airport Security Bureau</p> <p>e-mail: cka@polish-airports.com</p>
3.	<p>Aircraft layouts</p> <p>Interior layouts of aircraft that could operate to/from Warsaw Chopin Airport should be submitted no later than 3 days prior to the first air operation.</p>	<p>Airport Security Bureau</p> <p>e-mail: cka@polish-airports.com</p>
4.	<p>Press/Crisis contact at Warsaw Chopin Airport</p> <p>Indicating the person responsible for contact with the media in a crisis situation</p>	<p>Marketing and PR Bureau Spokesperson</p> <p>Przemysław Przybylski e-mail: P.Przybylski@polish-airports.com phone: + 48 697 10 77 02</p>

**CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM
WARSAW CHOPIN AIRPORT**

IV. Commercial conditions and requirements		
1.	<p>Carrier's registration documents</p> <p>Before commencing operations the carrier is required to provide the following documents:</p> <ul style="list-style-type: none"> a) an excerpt, copy or statement from the register of companies, entrepreneurs or other relevant register, b) a power of attorney for the person representing the carrier (if not specified as a person authorised to represent the carrier in the register of companies, entrepreneurs or other relevant register). <p>The copies of the above documents should be certified as true copies of the original by a person representing the carrier.</p>	<p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.policy@polish-airports.com</p>
2.	<p>Information required for issuance of invoices</p> <p>The company's full name, exact registration address, mailing address and the tax identification number should be provided no later than 1 day before the first operation.</p>	
3.	<p>Aircraft noise certificates</p> <p>Noise certificates should be submitted in accordance with EASA 45 form. Other forms are permitted, provided they include information on: MTOM, certified noise standard and noise levels – lateral approach and flyover noise. Also, documents confirming MTOM should be submitted (if MTOM is different than in the noise certificate). Relevant certificates and documents should be submitted 1 working day prior to performing air operation using a given aircraft.</p>	
4.	<p>Documents confirming the right to apply 0% VAT</p> <p>The 0% VAT rate can be applied if:</p> <ul style="list-style-type: none"> a) The carrier is entered on the list of air carriers operating mainly international flights, issued by the President of Polish Civil Aviation Authority – with respect to carriers having their business seat on the territory of Poland, b) The carrier is authorised to operate international flight pursuant to appropriate deed issued by the relevant authority of the state where the given carrier has its seat, in particular a concession or an air carrier certificate, or if the carrier is entered on the list of air carriers operating mainly international flights, announced by the relevant authority of the state where the carrier has its seat – with respect to carriers having their business seat outside Poland. <p>Documents referred to in point b) above should be submitted by e-mail to the address provided in the column on the right.</p>	<p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.invoicing@polish-airports.com</p>
5.	<p>Terms of payment</p> <p>Adopting one of the following forms of settlement:</p> <ul style="list-style-type: none"> a) payment before each take-off of an aircraft at the Airport Charges Collection Point, b) advance payments for the settlement period (7 day-, 14 	<p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.policy@polish-airports.com</p>

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

	<p>day- and monthly periods),</p> <p>c) periodical settlements, ie. by bank transfer based on collective invoices with deferred payment, issued for settlement periods not longer than 1 calendar month (Airport Operator has the right to require that the customer provide an interest-free security deposit or lodge an unconditional and irrevocable bank guarantee payable at the first demand and issued by a first rate bank. The bank and guarantee contents are subject to Airport Operator's approval. The amount of the security deposit or bank guarantee must not be lower than the total gross value of airport charges for three consecutive settlement periods).</p> <p>If the payment method described in point b) or c) is not agreed upon, the method described in point a) applies at all times.</p> <p>Detailed information on charges and forms of settlement visit is provided at Warsaw Chopin Airport's website: http://www.lotnisko-chopina.pl/en/charges.html#tab96</p>	
<p>6.</p>	<p>Discounts</p> <p>Warsaw Chopin Airport offers an airport charges discount system including the following discounts:</p> <ul style="list-style-type: none"> a) for new routes, b) for transfer passengers, c) for increased passenger traffic, d) for a new all cargo route, e) for increase of all cargo flights, f) for a promotional flight. <p>Except for point b), applying for discounts <u>requires submitting relevant applications.</u></p> <p>Detailed information and discount application forms are provided at Warsaw Chopin Airport's website: http://www.lotnisko-chopina.pl/en/charges.html#tab96</p>	<p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.policy@polish-airports.com</p>
<p>V. Additional services available at request</p>		
<p>1.</p>	<p>Control of access to aircraft</p> <p>If requested, additional access control can be provided with respect to a parked aircraft by guard(s) of airport security services (price list available on request).</p>	<p>Sales Bureau Aeronautical Services Sales Division</p> <p>e-mail: aerosales.policy@polish-airports.com phone: + 48 22 650 23 59</p>
<p>2.</p>	<p>Securing the aircraft refuelling process by the Airport Fire Service</p> <p>If requested, refuelling or defuelling of aircraft can be secured by Rescue Services – Warsaw Chopin Airport Fire Service.</p>	<p>Airport Fire Service (AFS) phone: +48 22 650 18 88</p>

CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM WARSAW CHOPIN AIRPORT

	The charge is collected as per the "Tariff of Infrastructure Charges at Warsaw Chopin Airport", available at Warsaw Chopin Airport's website http://www.lotnisko-chopina.pl/en/charges.html#tab97	
3.	Executive Lounge Passengers can experience the highest level of comfort awaiting their flights at Executive Lounges: Fantazja, Preludium (Schengen zone) and Bolero (non-Schengen zone). Charge are collected as per the valid 'Executive Lounge price list' (provided on request).	Sales Bureau VIP & Executive Lounge Passengers Service Division e-mail: t.redzko@polish-airports.com
4.	VIP Line zone Passengers may take advantage of exclusive service provided at the luxury VIP Line area, offering individual check-in, passport control, customs clearance, security screening and transport to/from aircraft. The service is provided at the request of entities other than carriers and ground handling agents. The charge is collected as per the valid price list available at Warsaw Chopin Airport's website: http://www.lotnisko-chopina.pl/en/vip-line.html	Sales Bureau VIP & Executive Lounge Passengers Service Division phone: + 48 22 650 45 65 e-mail: vip@lotnisko-chopina.pl
5.	Lease of office space Offices at Warsaw Chopin Airport are offered for lease (if available). <u>Signing a contract is required.</u>	 Sales Bureau
6.	Car parks Car park services are offered as per the price list of fixed fees for employees of organisations with whom the Airport Operator concluded civil law agreements (price list provided on request).	Non-Aeronautical Services Sales Division e-mail: terminal@polish-airports.com
7.	Organisation of an inaugural flight event or a press conference	Marketing and PR Bureau Public Relations Division e-mail: pr@polish-airports.com
V. Additional information		
1.	Chopin Airport operational meetings Every two weeks Warsaw Chopin Airport holds a meeting of the Warsaw Chopin Airport Operational Forum. The Team consists of the representatives of airport stakeholders (ie. Border Guard, Customs Office, the Police, airlines, ground handling agents) and Warsaw Chopin Airport representatives.	Warsaw F. Chopin Airport Director phone: + 48 22 650 10 03

**CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM
WARSAW CHOPIN AIRPORT**

<p>2.</p>	<p>Airline Operators Committee</p> <p>Every month Warsaw Chopin Airport hosts meetings of the Airline Operators Committee (AOC), attended by Station/Airport Managers of airlines operating to/from Warsaw Chopin Airport.</p>	<p>Airline Operators Committee</p> <p>Justyna Kochańska (Alitalia) - Chairperson e-mail: kochanska.justyna@alitalia.it</p>
<p>3.</p>	<p>Ground handling agents at Chopin Airport</p> <p>Apron, passenger and cargo handling</p>	<p>Welcome Airport Services Sp. z o.o. ul. Żwirki i Wigury 1 00-906 Warszawa http://www.welcome-as.pl commercial@welcome-as.pl <u>Ground Operation</u> phone: + 48 22 243 04 31 fax: + 48 243 33 928 SITA: WAWOOXH General & VIP Aviation phone: + 48 22 243 04 32 fax: + 48 22 243 39 27 SITA: WAWGAXH VHF: 131,40 MHZ e-mail: ga@welcome-as.pl</p> <p>LS Airport Services S.A. ul. Wirażowa 35 02-158 Warszawa http://www.lsas.aero e-mail: commercial@lsas.aero <u>Operational Centre</u> phone: + 48 206 94 50 e-mail: vera@lsas.aero SITA: WAWVRXH VHS: 131,575 MHz <u>General Aviation</u> phone: + 48 650 43 09 fax: + 48 650 43 03 SITA: WAWDSXH VHS: 131,925 MHz e-mail: eaops@lsas.aero</p> <p>Baltic Ground Services PL Sp. z o.o. Okęcie Business Park – Zephyrus Building ul.17 Stycznia 45 B 02-146 Warszawa http://www.bgs.aero e-mail: info.waw@bgs.aero <u>Operational Department</u> phone: (+48) 601 433 408 e-mail: ops.waw@bgs.aero SITA:WAWBGXH VHS: 131,850 MHz</p>

**CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM
WARSAW CHOPIN AIRPORT**

<p>Jet fuel supply</p>	<p>Petrolot Sp. z o.o. ul. J. Gordona Bennetta 2 02-159 Warszawa phone: + 48 22 778 03 03 fax: + 48 24 367 90 80 e-mail: petrolot@petrolot.pl http://petrolot.pl Fuel sales phone: + 48 22 778 03 51 fax: + 48 24 367 90 81 e-mail: ptl_services@petrolot.pl</p> <p>Baltic Ground Services PL Sp. z o.o. Okęcie Business Park – Zephyrus Building ul.17 Stycznia 45 B 02-146 Warszawa http://www.bgs.aero e-mail: info.waw@bgs.aero phone: (+48) 601 433 408 e-mail: fuel.pl@bgs.aero</p> <p>LOTOS Air BP Sp. z o. o. Pl. Bankowy 1 00-139 Warszawa http://www.lotos.pl Distribution in Warsaw phone: +48 22 650 42 90 fax: +48 22 650 42 91 e-mail: dystrybucja-warszawa@lotosairbp.pl</p>
<p>Catering supply</p>	<p>DO&CO Poland Sp. z o.o. ul. Sekundowa 2 02-178 Warszawa e-mail: sprzedaz@doco.com Aviation coordination phone: (+48 22) 390 82 86, (+48) 609 722 493 fax: (+48) 846 32 42 e-mail: waw.dispatch@doco.com http://www.doco.pl</p> <p>Ferier Sp. z o.o. ul. Żwirki i Wigury 2b 02-143 Warszawa phone: +48 660 025 601 e-mail: order@ferier.pl http://ferier.pl</p>
<p>Technical maintenance</p>	<p>Aircraft Maintenance Services Sp. z o.o. ul. 17 Stycznia 45C 02-146 Warszawa phone: + 48 22 606 80 02 e-mail: office@lotams.com ia. pre-departure and base handling (C- and D-type maintenance, AOG services) http://www.lotams.com</p>

**CONDITIONS AND REQUIREMENTS FOR CARRIERS FOR OPERATING TO/FROM
WARSAW CHOPIN AIRPORT**

Technical maintenance	<p>LS Technics Sp. z o.o. ul. Wirażowa 35 02-158 Warszawa phone: +48 608 059 269 e-mail: mx@lst.aero ia. scheduled and non-scheduled service, AOG services http://www.lstaero.pl</p> <p>Nayak Aircraft Service PO BOX 26 02-275 Warszawa phone: + 48 650 16 87 phone: + 48 724 082 012 e-mail: waw@nayak.nl http://www.nayak.aero</p>
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Initiating talks about using the services of Warsaw Chopin Airport is tantamount to accepting the requirements and conditions of launching a new service to/from Warsaw Chopin Airport described herein, including legal regulations and rules in effect at Warsaw Chopin Airport, in particular the Rules of Use of Warsaw Chopin Airport.

In case of any questions or problems when planning, preparing or operating services, please contact the Aeronautical Services Sales Division and you will be assisted by a dedicated commercial specialist. Please contact us via e-mail: aerosales.policy@polish-airports.com